

CASES RECEIVED, OPEN, CLOSED  
For 3rd Quarter FY04 (Quarter Ending 3/31/04)

**QUARTER ENDING 6/30/04**

***CASES RECEIVED\****

	<b>Quarter Ending</b>	<b>Prior Yr Quarter Ending</b>	<b>Percent Change</b>	<b>Fiscal Year</b>	<b>Prior Fiscal Year</b>	<b>Percent Change</b>	<b>Biennial</b>	<b>Prior Biennial</b>	<b>Percent Change</b>
<b>Board</b>	6 /30/04	6/30/03		7/1/03- 6/30/04	7/1/02- 6/30/03		7/1/02- 6/30/04	7/1/00- 6/30/02	
Audiology/Speech Pathology	1	0		2	4	-50%	6	9	-33%
Counseling	6	14	-57%	29	46	-37%	75	79	-5%
Dentistry	76	95	-20%	333	373	-11%	705	715	-1%
Funeral Directing	18	16	13%	77	73	5%	149	173	-14%
Medicine	392	365	7%	2498	1394	79%	3898	2852	37%
Nurse Aide	143	142	1%	617	597	3%	1214	1329	-9%
Nursing	253	186	36%	916	637	44%	1548	1379	12%
Nursing Home Administrator	3	10	-70%	19	41	-54%	60	44	36%
Optometry	12	8	50%	44	36	22%	79	127	-38%
Pharmacy	70	55	27%	345	253	36%	597	537	11%
Physical Therapy	4	10	-60%	22	26	-15%	48	25	92%
Psychology	14	10	40%	58	54	7%	112	70	60%
Social Work	11	13	-15%	60	44	36%	104	68	53%
Veterinary Medicine	36	36	0%	132	147	-10%	275	284	-3%
<b>DEPARTMENT TOTAL</b>	1039	960	8%	5152	3725	38%	8870	7691	15%

*\*The "Cases Received" table show the number of complaints and reports received which may represent misconduct. When comparing time periods, a positive change represents an increase in workload.*

CASES RECEIVED, OPEN, CLOSED  
For 3rd Quarter FY04 (Quarter Ending 3/31/04)

**QUARTER ENDING 6/30/04**

**CASES OPEN\***

<b>Board</b>	<b>Quarter Ending</b> 6 /30/04	<b>Prior Yr Quarter Ending</b> 6/30/03	<b>Percent Change</b>	<b>Fiscal Year</b> 7/1/03- 6/30/04	<b>Prior Fiscal Year</b> 7/1/02- 6/30/03	<b>Percent Change</b>	<b>Biennial</b> 7/1/02- 6/30/04	<b>Prior Biennial</b> 7/1/00- 6/30/02	<b>Percent Change</b>
Audiology/Speech Pathology	5	6	-17%	5	6	-100%	5	6	-17%
Counseling	23	21	10%	23	21	-76%	23	28	-18%
Dentistry	362	310	17%	362	310	-93%	362	292	24%
Funeral Directing	56	65	-14%	56	65	457%	56	70	-20%
Medicine	1935 **	1231	57%	1935	1232	-95%	1935	1324	46%
Nurse Aide	392	482	-19%	392	482	301%	392	479	-18%
Nursing	657	503	31%	657	500	-22%	657	547	20%
Nursing Home Administrator	25	32	-22%	25	32	1953%	25	20	25%
Optometry	28	30	-7%	28	30	-17%	28	44	-36%
Pharmacy	196	152	29%	196	152	-82%	196	177	11%
Physical Therapy	27	28	-4%	27	28	600%	27	19	42%
Psychology	31	17	82%	31	17	59%	31	22	41%
Social Work	43	30	43%	43	30	3%	43	21	105%
Veterinary Medicine	93	91	2%	93	91	-53%	93	82	13%
<b>Department Total</b>	<b>3873</b>	<b>2998</b>	<b>29%</b>	<b>3873</b>	<b>2996</b>	<b>29%</b>	<b>3873</b>	<b>3131</b>	<b>24%</b>

\*The "Cases Open" table show the number of cases that remain open at the end of each indicated time period. When comparing time periods, a positive change represents an increase in workload.

\*\*The Board of Medicine had an increase in cases received and subsequently cases open due to a large influx of cases involving reporting requirements.

CASES RECEIVED, OPEN, CLOSED  
For 3rd Quarter FY04 (Quarter Ending 3/31/04)

**QUARTER ENDING 6/30/04**

***CASES CLOSED\****

	Quarter Ending	Prior Yr Quarter Ending	Percent Change	Fiscal Year 7/1/03- 6/30/04	Prior Fiscal Year 7/1/02- 6/30/03	Percent Change	Biennial 7/1/02- 6/30/04	Prior Biennial 7/1/00- 6/30/02	Percent Change
<i>Board</i>	6/30/04	6/30/03							
Audiology/Speech Pathology	0	2	-100%	3	5	-40%	8	5	60%
Counseling	9	13	-31%	25	49	-49%	74	61	21%
Dentistry	72	106	-32%	276	350	-21%	626	618	1%
Funeral Directing	19	30	-37%	84	78	8%	162	145	12%
Medicine	425	536	-21%	1808	1477	22%	3278	2519	30%
Nurse Aide	223	159	40%	709	585	21%	1294	1187	9%
Nursing	221	162	36%	753	679	11%	1432	1253	14%
Nursing Home Administrator	10	2	400%	26	28	-7%	54	44	23%
Optometry	16	13	23%	43	50	-14%	93	137	-32%
Pharmacy	99	61	62%	301	278	8%	575	721	-20%
Physical Therapy	6	2	200%	23	17	35%	40	21	90%
Psychology	19	15	27%	43	56	-23%	99	66	50%
Social Work	9	7	29%	46	32	44%	78	68	15%
Veterinary Medicine	38	41	-7%	125	134	-7%	259	276	-6%
<b>Department Total</b>	<b>1166</b>	<b>1149</b>	<b>1%</b>	<b>4265</b>	<b>3818</b>	<b>12%</b>	<b>8072</b>	<b>7121</b>	<b>13%</b>

*\*The "Cases Closed" table show the number of cases that have been resolved and closed within the indicated time period. When comparing time periods, a positive change means more cases were closed within the same amount of time.*